

TERMS AND CONDITIONS:

Securing your Booking:

No deposit is required. Credit/debit card details are required in order to secure a booking, and these are taken by phone, fax, email or our secure online booking system. No funds are taken in advance unless requested by a guest or in the event of a late cancellation (see below).

We reserve the right to verify the validity of any card details given.

Payment:

Guest may settle their bill on arrival, at any time during their stay, or on departure.

We accept as payment:

- Cash (only GBP)
- Traveller's cheques (only GBP)
- All major cards*

*Please note: Due to bank transaction costs, we apply a small charge to any payments made by card. These charges are as follows:

Credit Card/Foreign Card – 2.5%

British Debit Card - £1

Cancellation:

Guests may cancel or modify the dates of their booking 7 or more days before their stay without incurring any charges.

Any cancellations or date modifications made with less than 7 days notice will be charged in full.

Checking in/out:

Checking-in times are flexible, and attempts will always be made to fit with guests' schedules. If it is required that your arrival or departure is particularly late or early, please let us know in advance so that this can be catered for.

Rooms can be accessed from 2pm on the day of arrival, to allow time for cleaning and maintenance. However, check-in is available before this time, and luggage can be securely left here at any time of day.

On the day of departure, guests are required to check out by 10.30 am to allow us to prepare for our next visitors.

Parking:

Parking is available directly in front of the property at a charge of £2 per day. Whilst we cannot guarantee parking on the day of departure, please inquire if you require this, as often, space permitting, this can be arranged.

Young Children:

For the comfort of our guests, we are unfortunately unable to accommodate children under 8yrs of age.

Non-Smoking:

We are a non-smoking residence.

Pets:

Unfortunately pets are not permitted.