

Access Statement for Oak Lodge Bed & Breakfast

Introduction

We are located between Bude and Stratton, with stunning views over the countryside. We aim to cater for the needs of all visitors in our home based, 4 bedroom bed and breakfast. The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will try to help.

Pre-Arrival

- You can contact us by either telephone or by email.
- Brochures and menus can be provided in large print, please ask on booking.
- Access statement available in different places.
- There is a bus stop only 5 minutes walk, outside the local hospital. The buses run hourly to the town centre.
- The nearest train station is at Barnstaple, a 45 minute drive away. There are buses from Barnstaple, but times need to be checked. Taxis can be booked for you, if you prefer.
- Bude and the beach are 5 minutes drive away, or if you would like to walk it will take approx 30 minutes.
- The nearest shop is 10 minutes walk.
- We have a website www.oaklodgebude.com with photographs of our rooms, 1 on the ground floor and 3 on the first floor.

Arrival & Car Parking Facilities

- Oak Lodge is situated on the A39
- The drive is a downhill slope with a tarmac surface, but cars can drive in easily. There is a designated space for disabled guests.
- There are 4 car spaces in the drive, but please park sensibly so others can park.
- Parking is just outside the front door, so not far to walk.
- We can assist you with luggage from your car, please ask.
- Our contact number is on our sign outside, which is 01288 354144.
- Please ring the door bell when you arrive for access. We do have a key code if you unexpectedly arrive, without notice.
- At night there are sensor lights in the drive.

Main Entrance, Reception & Ticketing Area

- The front door has a threshold 7cm high and the door is 90cm wide.
- Your arrival into our stunning atrium hallway measures 3.9 metres, by 3.7 metres
- Seating can be provided in the hallway, or in the dining room just off from the hall.
- The flooring is made of beautiful walnut wood.
- Our reception desk is located in the hall
- Pen and paper are available.
- Guests are escorted to their rooms and facilities explained.

Public Areas - Hall, Stairs, Landing, Corridors etc

- 1 bedroom is located in our annexe which is on the ground floor and has disabled access. 3 bedrooms are on the first floor, accessed by our oak staircase. The stairs have 1 wooden handrail that leads you to the quarter landing, where there are handrails up two steps to the landing.
- The landing is all walnut flooring, the width is 1 metre. There is a semi circle balcony with glass, stainless steel and a oak handrail, overlooking the hall and countryside views, with a glass roof to the atrium.
- Lighting varies, in the day the sun hopefully shines through, in the evening there are a set of 5 tall lights, hanging from the landing, plus hall down lights. At night, night lights are put on, (to save the environment). You can also turn on the landing light if you wish.

Public Areas - Sitting room, lounges, lobbies etc

- The dining/ sitting room are on the ground floor with walnut flooring. All accessible for the disabled.
- Our snug has 2 steps down to it and it is carpeted.
- All internal doors are wood

Public WCs

- Not available

Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe

- Breakfast is served in the dining room, usually between 8.30-9am. If you would like it earlier please ask and I will try to accommodate you.
- Furniture is flexible and can be moved on request.
- We have 4 rectangle tables, with legs on the corners. All chairs are armless. If you would like a armed chair please ask.
- All the crockery is white and the cutlery is of a very high quality, very comfortable to use.
- Some of the breakfast is self service, but the cooked breakfast and hot drinks are waiter/waitress service
- Background music is played quietly at breakfast time.
- Vegetarian and other diets catered for.
- The bed & breakfast is no smoking throughout

Laundry

- Coats, walking boots etc can be hung in the utility room to dry.
- Washing and drying is available at an extra cost.

Shop

- 10 minutes walk away

Treatment room/s

- Not available

Leisure Facilities

- 5 minutes drive away

Outdoor Facilities

- Not available

Conference & Meeting Rooms, Banqueting

- Not available

Clubs & Entertainment

- Not available

Bedrooms & Sleeping Areas

- All bedrooms have a secure lockable door.
- Fire alarms are all connected automatically, with a piercing loud continuous ring, which will wake anyone.
- All rooms have flat screen TV's with DVD players and freeview. There are also alarm clocks and hairdryers in the rooms.
- The first floor rooms are all carpeted, with cream carpets. The ground floor room has a wooden floor.
- The rooms have down lighters and also bedside lights.
- The Chesebrough room has a king size bed and a single bed. The Marsden room has a double bed and can also have a put up bed in it. The Watson room has twin beds that can be zip and linked to make a super king size bed. The annexe has a double bed or can have twin beds for 3 nights or more, but please ask when booking.
- All beds and bedding are of excellent quality.
- The entrances to the rooms are all flat.
- Kettles are all cordless with a view on the side to see when full.
- Tea and coffee making facilities available, also biscuits and hot chocolate.
- Non-allergenic or feather pillows can be requested.
- We can put items in our fridge, to keep cool for the guests.
- The house is no smoking, but guests are welcome to go outside, away from the doors.
- No pets allowed in the house but are allowed in the annexe.

Bathroom, Shower-room & WC [Ensuite or Private]

- Chesebrough en-suite measures 2.35 metres x 2 metres
- The floor surface is ceramic tiles.
- The door is 77cm wide, inward opening with wide access.
- The shower cubicle is a quadrant shower measuring 115cm x 87cm with a 15mm high edge.
- The basin is 87cm high on a tiled shelving unit, with a modern wide lift lever mixer tap, for easy use.
- The toilet being 87cm high.
- There is a dual control towel rail, which is thermostatically controlled in the winter, and electrically in the summer.

- Toiletries are supplied, plus towels.
- There are 2 shower heads a fixed rain shower head, on the ceiling and a wall/hand held shower, your choice. These are thermostatically controlled.
- Walls are painted white or cream for a fresh and clean feel, with coloured accessories.

The Annexe bedroom measures 5.5m by 2.6m which incorporates an en-suite which measures 2.3m by 1.3m with disabled toilet, basin and a shower with curtain which has a 1" lip. The door to the annexe and en-suite are both wide to disabled standards.

Self-Catering Kitchen

- Not available

Caravans, Holiday Homes & Twin Units

- Not available

Touring Facilities (Holiday Parks)

- Not available

Boats - Narrow Boat, Cruiser & Hotel Boat

- Not available

Attractions (Displays, exhibits, rides etc.)

- Not available

Grounds and Gardens

- The garden is lawn with flower borders around the edge and a semi circular area by the decking.
- The decking is quite large with a patio table, chairs and parasol, which guests can enjoy. (Accessible for people in wheelchairs) Also 2 armed wooden chairs in the shade. On warm days a hammock can be used. There are 2 steps down from the decking onto the lawn.

- The garden is south facing so in the daytime it is lovely and sunny.

Additional Information

- Mobile phone reception is difficult in certain areas, but there are plenty of areas that they work.
- We are able to use the front door and sitting/dining room doors in the need of evacuation.
- Free Wi-Fi is available in all rooms.
- Packaged lunches are available if booked ahead, at an extra charge.

Address:

Oak Lodge B & B
Stratton
Bude
Cornwall
EX23 9AT

Telephone: 01288 354144

Fax: Not available

Minicom: Not available

Email: julie@oaklodgebude.com

Website: www.oaklodgebude.com

Grid reference: Not sure

Hours of operation: Open all year

Emergency number: 01288 354144 or 07890683027

Local carers: Not available

Local equipment hire companies: Cycle hire: North Coast Cycles
01288 352974

Horse riding : Broomhill Manor stables 07899676746 or 07796470625
Surf board hire: Bude surf centre 07533034499 or

Zuma Jay 01288 354956

Local public transport numbers: Buses: Western Greyhound buses
01637871871

First Western national Buses 08456001420

Local accessible taxi numbers: Bea line Taxis: 07747196090

Rob's Taxi's: 07771824141

B & S taxi's: 07889833127

Future Plans

- To always try and improve the service we give and improve facilities to make our guests stay a memorable experience.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01288 354144 or email julie@oaklodgebude.com