

Access Statement for Ashcroft Guest House. Lantys Ionnen. Haltwhistle. Northumberland. NE49 0DA

Introduction

Ashcroft is a long established, family run Guest house offering 5 Star, Gold Award Bed & Breakfast accommodation with award winning gardens.

Pre-Arrival

- Reservations can be made via our website, by Telephone, or email.
- Haltwhistle Railway station is approximately 500 metres away on a fairly level walk through Main Street.
- Lifts from Station can be arranged whenever possible.
- Nearest Bus stop is in the Market square - approximately 200 metres walk.
- Shops, Pubs and Restaurants within 200 metres.

Arrival & Car Parking Facilities

- Ample private parking within grounds. Maximum of 20 metres from front door on a level surface of tarmac and gravel.
- Assistance with bags available.
- Drop off point at front door. Door bell to summon assistance
- Car park area and front door well lit at nights.
- 3 gentle stone steps to front door plus 1 further stone step at front door.

Main Entrance, Reception & Ticketing Area

- 3 wide, gentle stone steps up to large patio area at front door. Door bell to summon assistance and well lit at night.
- 1 further stone step at wide, side hung front door leading into spacious entrance hall.
- Pad and pen plus seating in entrance hall.
- Tiled floor with small door mat at front door
- Large side hung door leading into main hall.

Public Areas - Hall, Stairs, Landing, Corridors etc

- Very large main hall has wooden floor with rugs.
- Level access into dining room, public bathroom/WC and very small thresh down into visitors lounge.
- Wide staircase leading off hall to bedrooms has 19 x 180mm steps with a 180 degree turn. Stairs carpeted and well lit.
- Wide upstairs corridor is carpeted and is level without any steps. Lit at all times
- Emergency lighting and fire escape routes signed with reflective pictorial signs.
- Secondary external fire escape is through Bedroom 10 to wooden staircase with 20 steps. Bedroom 7 also has a door which leads directly onto this Fire escape also.

Public Areas - Sitting room, lounges, lobbies etc

- Visitors lounge has 30mm thresh down from main hall.
- Wooden floor with one large rug. Chairs, sofas and coffee table etc with large screen TV.

Public WCs

- Public shower room and Wc on ground floor, directly off main hall.
- Large side hung door leading onto tiled floor.
- WC, two wash basins with screw taps and a corner shower unit.
- No support rails.

Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe

- Two large side hung doors open directly off main hall. Wooden floor with a small rug at one end.
- Spacious room with two large windows.
- Seven moveable wooden tables. All chairs are good quality, wooden with padded cushions but without arms.
- Lots of space between tables.
- Starters are self service but with help available at all times.
- Menu on each table and waiter service for all items including Tea

& Coffee etc.

- Good quality cutlery and crockery.

Laundry

- Laundrette within 200 metres. Self service or service washes available.

Bedrooms & Sleeping Areas

- All bedrooms on first floor. Each fitted with smoke detector. Sounders in corridor. All carpeted.
- Large Flatscreen, wall mounted, Digital TV with teletext, Freeview and remote control.
- Differing bed layouts available – Superking Size Double, Standard Double, Single or Double + Single available.
- Cordless kettle in every room.

Bathroom, Shower-room & WC [Ensuite or Shared]

- En-suites are of varying sizes. All have showers, Rooms 4 & 10 also have a large freestanding bath.
- All have vinyl floor covering.
- No support rails fitted

Grounds and Gardens

- Large Garden at house level with gravel path and large grassed areas with picnic table and bench seats.
- 20 stone steps lead down to extremely large terraced garden. Can be slippery at times. Paths lit at night. A mixture of gravel or stone flag paths and numerous changes of level. Two large picnic tables on large gravelled sitting area.

Additional Information

- Full fire alarm system throughout with smoke or heat detectors,

call points, fire extinguishers and emergency lighting.

- Resident staff on premises at all times.

Address:

ASHCROFT GUEST HOUSE

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NORTHUMBERLAND

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ENGLAND

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Future Plans

- Further improvements to provide larger bedrooms and en-suites.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01434320213 or email info@ashcroftguesthouse.co.uk