

Access Statement Cranbrook House

Introduction

We aim to cater for the needs of all ambient capacity visitors in the establishment. The following statement is a summary of our provisions. If you have any specific questions, please feel free to contact us and we will be delighted to help.

Our company operates in accordance with the Disability Discrimination Act 1995 and the Equality Act 2010 and, as such, we encourage all prospective guests to talk to us about any special accommodation requirements they may have. We will be pleased to discuss our most appropriate accommodation solutions with the aim of making all guests' stay as comfortable as possible

Pre-Arrival

We can provide meet and greet support where possible by prior arrangement call 48 hours in advance where possible, 0115- 969- 9309. You will be sent a confirmation email with details of the check-in. If you are coming via car and have purchased a parking space, you will need to obtain the fob to gain entrance, via the safe in the main lobby. Access to the car park is to the right of the Cranbrook House off Cranbrook Street.

Arrival & Car Parking Facilities

Our entrance is on the flat off Cranbrook Street. Staff are happy to assist our guests with their luggage; this can be arranged where applicable prior to arrival. We have underground parking, and the apartments are located via the lift inside the car park. There are lift in the main lobby to the apartments, the disabled lift is available on ground level, there is a requirement to activate this with a key; which we can provide with advanced notice. The key to your apartment is located also within the safe, a few steps up from the main lobby, so ambient capacity guests should be able to reach this. Please again contact us to check so we make sure your access is a stress free one.

Main Entrance

You enter the building on pavement level, then there are steps up from this entrance to the main lobby, lifts are to the right of here. Tiled floor areas with good lighting and CCTV.

Public Areas- General (Internal)

- Our corridors provide wheelchair access
- Corridors have a good colour contrast and have lighting 24 hours a day.
- The flooring on all corridors short pile carpet
- The covering on the stairs and upstairs carpet is short pile carpet
- All floors are accessible by lift, no steps to the rooms from the lift. There are fire doors to each floor.
- No background music is played in these areas.

Miscellaneous Facilities

We can arrange for the hire of various items of equipment, e.g. toilet riser seats, vibrating pillows, shower seats etc on request via the local "Aid to Living" shop. Please let us know your requirements in advance <http://www.abcmobility.co.uk/> is a company we may link with.

Apartments

All apartments have Flat Screen Televisions, complementary Tea & Coffee, the apartments are either 1-bedroom or 2-bedroom in layout.

- Apartments have King, Double and Twin beds
- These apartments have settees and a dining table with chairs
- Laminate flooring bathroom/en-suites
- Over bath showers
- Wheelchair accessible
- Open plan kitchen, dining and living areas
- **To note we have two, 1 bed Duplex apartments not suitable for anyone with accessibility concerns**
- **Complimentary WIFI**

Again, please contact us directly 0115 -969- 9309 to discuss, so we fully understand your room requirements as some have more accessibility than others.

Local Public Transport Numbers:

Nottingham Station
Carrington Street
Nottingham
Nottinghamshire
NG2 3AQ

Website: www.northernrailway.co.uk

Local Accessible Taxi Numbers: 0115- 981-8181 Yellow Cars