

# **ACCESS STATEMENT**

for

PLAS DOLGUOG HOTEL

Machynlleth

## **On Arrival**

- \* Set in the country with a spacious drop off area and level entrance porch
- \* Parking is available next to the hotel entrance, with further parking at entrance level
- \* Assistance and companion dogs welcome
- \* A portage service is available on request
- \* If arriving by train to Machynlleth station, arrangements can be made to collect

## **Check in**

- \* There is a large push door leading to the reception desk, if assistance is required, staff can be notified through pressing the bell at the entrance
- \* The reception desk may be too high for those in a wheelchair, if this is the case an alternative surface may be provided
- \* We do not have a hearing loop at reception

## **The Ground Floor**

- \* The ground floor is level throughout, with a ramp up to the toilets. The bar, Dolguog lounge and Cu Og's Restaurant are all accessible from the ground floor
- \* There is access to Grandma's garden with most Pathways being sealed, allowing full access around the arboretum and sculpture park.
- \* The bar is at a height of 110 cm (43 "). Waiter service is always available
- \* Wheelchair accessible unisex toilets with baby change facilities in main hotel
- \* Lounges and corridors are well lit throughout with painted doorways to show edges of Entrance

## **The Cu Og's Restaurant & The Sweet Chestnut Room (Leisure Room)**

- \* Most diets can be catered for by prior arrangements
- \* The chairs are non fixed in the dining room and chairs with arms are available
- \* A large print menu is available on request

## **Bedrooms**

- \* There are 4 ground floor ensuite rooms with 1 small threshold step through the main entrance and step into showers
- \* Wheelchairs can gain access to the ground floor bedrooms, although these rooms are accessible to wheelchair users, it must be noted they are not custom designed for this use
- \* There is not a lift in the main hotel or Stables Annexe
- \* In the main hotel, a stair banister runs all the way up the shallow stairs to the first floor on the left hand side of the stairs which has a half landing
- \* In the Stable Block, a stair banister runs up the left hand side of a normal staircase
- \* The main hotel has split level accommodation with stairs on the corridor between some bedrooms
- \* Corridors have bright colour contrast and are well lit
- \* There are 3 bedrooms on one level, there are some rooms accessible down 3 large steps in the older part of the house
- \* Bedroom lighting is of different light levels
- \* All rooms have remote control TV's
- \* Non-feather pillows are available on request
- \* A raised toilet seat is available on request
- \* The bathrooms with bath have a shower over
- \* The fire alarm is audio only

## **Other Information**

- \* Guide dogs are welcome
- \* There is not 24 hour room service, although we live on the premises, and us or our manager will always be on hand in case of emergency
- \* Room service is available to any guests wishing to have meals in their rooms
- \* The hotel has no signs or literature in Braille
- \* There is a public phone at reception with mobile network coverage at the Northern side of the hotel

The hotel has looked after regular customers with various disabilities and would appreciate any further comments from guests that can be added to our Access Statement to assist others in deciding as to whether the hotel may or may not be suitable for their needs.