

The Daylesford
Access Statement
October 2015

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Introduction

The Daylesford Hotel is situated in the town of Torquay. The nearest city is Exeter which is 22 miles to the North.

The Daylesford is in Bampfylde Road which forms a link between Belgrave Road and Avenue Road. The guest accommodation is some 7 minutes flat walk from the coast, and from here it is a further 15 minutes to the harbour, which is the main attraction for visitors.

There is a route into the centre of Torquay from The Daylesford that is linearly closer but does involve traversing two hills. (Torquay is built on 7 hills.)

The Daylesford has six double bedrooms (The Green Room, The Lever Room, The Red Room, The Pavilion, The Cricketers and the Palm Room)

The Green room is the only ground floor bedroom and may be configured as a triple room. This room is suitable for wheelchair access; however the shower room is not configured specifically for disabled guests.

The Maximum occupancy of The Daylesford is 13 people.



Pre-Arrival

Torquay Station (to the south) and Torre Station (to the north) are both within 12 minutes walk for an able-bodied person. Both routes involve gentle slopes and navigation of roads. It is recommended that visitors use Torquay Station as their point of arrival and departure. Taxis are readily available. (The journey is no more than two minutes.) It may be possible for The Daylesford to offer free transport to and from the station dependent on advanced notice and work load.

Bampfylde Road is situated on an incline. The Daylesford sits some 60 feet from the bottom of the hill. Wheelchair users would be required to use this part of the road. The road itself is evenly paved. There is a relatively steep 20 foot incline from the front of the property to the front door. This is even surfaced Tarmacadam.

Car Parking and Arrival

There is provision for four cars on the car park, with space for a fifth car if the owner is available to move said car when required. Normal disclaimers apply to parking. Spaces are allocated on a first come, first served basis. Two of these spaces are adjacent to walls. There is ample free, on street parking in Bampfylde Road, but this cannot be guaranteed during the height of the season. Avenue road offers free parking but visitors are warned that this is a busy, narrow road and no guarantee is made as to the safety of vehicles.

The car park surface is firm Tarmacadam. The surface is slippery in winter due to the proximity of a large London Plane tree. The drive is swept regularly, but winter visitors should take extra care in the car park.

There is no lighting in the car park except that provided by the five decorative lamps that adorn the front of the property. The front of the drive does have a dropped kerb, *but owners of car with low front valances should consider on street parking as damage is likely if care is not taken approaching the drive.* There is one low step into the Daylesford. There are NO handrails. The front doors are 1.5 metres (3' 6") wide. Assistance with baggage is always offered.

Entrance and Hallway

The hallway is wide enough to accept a wheelchair.



Public Toilet

There is a public unisex toilet in the Daylesford. It is situated on the first floor landing and as such is unsuitable for disabled persons. In emergencies there is a private toilet situated on the ground floor (in room 8) that may be used. This room has a single step access and may be unsuitable for larger wheelchair access.

Guest Lounge (Welcome area)

The Guest Lounge is used for greetings. There is no step to this room. There is seating for eight people and room for two wheelchairs. The floor is deep pile carpet, and the lighting levels are low and in keeping with a Victorian House. There is no loop system or any other specific facility for disabled guests. Tours of the property are limited to the Lounge, Green Room and Dining Room for those who have difficulty with stairs.

Dining Room

The dining room is accessed from the hallway. There is no step. The dining room can contain up to 7 tables and 13 chairs during peak season and is, as a result, quite restricted. However there is a chair immediately adjacent to the entrance door that has been successfully removed and the space used to accommodate wheelchair users in the past.

The breakfast menu is available in large print for visually impaired guests.

The room is brightly lit during morning breakfast.

Service is both buffet (cold food and drink) and table service (hot food and drink, and continental breakfasts). Disabled guests unable to access the buffet, and who do not have personal help, are welcome to request table service from the buffet.

Visually impaired guests are informed that tableware contrasts with the crockery.

The Daylesford can cater for most dietary needs. Often it would be best to contact The Daylesford with any special dietary needs before the visit. The Daylesford has separate toasters for gluten free breads and carries a small stock of gluten free cereal and non dairy milk.

Please note that The Daylesford Breakfast Cake, sometimes supplied as a complimentary cake on arrival and always a choice at breakfast or as a purchase on departure DOES CONTAIN NUTS. Necessarily some products produced in the kitchens may also contain nut traces by association. *Please contact The Daylesford staff and alert them if you or a fellow guest has any sort of nut allergy.*

Bedrooms and En-Suite Bathrooms



The Daylesford has six bedrooms:

Type 1. Ground floor King Triple, The Green Room – (shown in photograph). Suitable for disabled access. The shower room is large but is not specifically equipped for disabled access.

Type 2. First floor Junior Suite, The Pavilion. Unsuitable for guests who have difficulty with stairs.

Type 2. First Floor Double En-Suite. 4 rooms- The Lever Room, The Red Room, The Cricketers and The Palm Room. Unsuitable for guests who have difficulty with stairs.

General.

All rooms have a number, raised brass, for the visually impaired. The name of the room is also present in engraved brass.

There is little scope for rearranging furniture to suit guests' needs. However chairs may be removed from rooms on request.

All of the rooms are carpeted and contain a chest of drawers and a wardrobe. The wardrobe shelving and hanging heights are not adjustable.

Central lighting is provided in all rooms. Bedside lamps are provided on both sides of the bed where space allows and where space is a premium a light is provided above the bed.

All the beds are double. There is a King Size bed and a single bed in the Green Room.

All six bedrooms have standard bathroom fittings and no grab rails. The floors are non-slip lino and generally the walls are tiled. Lighting levels vary from room to room. Please note that The Palm room has a smaller shower room.

Animals

The Daylesford has no provision for, and hence does not accept, animals of any nature. Seeing or Hearing dogs may be considered under certain circumstances (e.g. short stay). Please contact The Daylesford directly for more information.

Contact Information.

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